



HOPKINS

INTERNATIONAL COLLEGE

Phia Education Pty Ltd t/a Hopkins International College,
Head Office | U2, 170 Wellington St East Perth WA 6004
RTO 45764 CRICOS 04155D
T:08 9325 1390
E: info@hopkins.edu.au
www.hopkins.edu.au
ABN: 42 643 615 883

Unlock your potential at
Hopkins International College

Why Hopkins?

Industry leading education - We are contemporary in our approach and give our trainers the flexibility to teach creatively to drive the best outcome for our students.

Real-world experience - We provide on-the-job training through our volunteer workplace training program so that when you graduate, you can become a top performer in your sector.

Vibrant location - Based in the heart of Perth, Western Australia, Hopkins is ideally placed to access some of the finest restaurants, world renowned beaches and outdoor adventures outside of your studies.

Student Welfare - At Hopkins, we understand the pressure some students face during their studies, so we support students with study related issues like time management to exam preparation and stress management.

Academic Support - We're committed to ensuring equity in education and helping students with specific learning needs to gain their qualifications.

CHC52021 Diploma of Community Services (Case Management)

(CRICOS Course Code 113339M)



Course Overview

This qualification reflects the role of community services workers involved in the delivery, management, and coordination of person-centred services to individuals, groups, and communities. At this level, workers have specialised skills in community services and work autonomously within their scope of practice under broad directions from senior management.

Course Delivery and Assessment

Students attend face to face classes for a minimum of 20 scheduled course contact hours per week. Students complete learning activities in class to prepare them for the summative assessments that follow at prescribed intervals. Assessment methods include written questions, case studies, role plays, research, projects, reports, and work placement.

Pathways

Education Pathways and Career Pathways – Students completing CHC52021 Diploma of Community Services (Case Management) can continue studying CHC62015 Advanced Diploma of Community Sector Management or Bachelor's Degree in social work, Social Science, Community Welfare, Community Development.

Post-graduate employment pathways in the community services sector. Occupational titles may include: Case worker or manager, Community services worker, Early intervention worker, Family support worker, Welfare worker.

Duration & Location

Course Duration: 104 Weeks (includes 10 weeks of holidays)

Location: Ground Floor, 170 Wellington St, East Perth, WA 6004.

Intake & Orientation dates:

Intake Dates 2024; 8 Jan, 5 Feb, 4 Mar, 8 Apr, 6 May, 3 Jun, 1 July, 5 Aug, 2 Sep, 7 Oct, 4 Nov, 2 Dec

Intake Dates 2025; 3 Feb, 3 Mar, 17 Apr, 5 May, 2 Jun, 7 July, 4 Aug, 8 Sep, 6 Oct, 3 Nov

*Orientation is one week prior to the start date. Student Support team will contact you once CoE has been issued with the orientation date, time and other details.

Minimum English Language Requirement:

- An English Language proficiency level of one of the following:
- Cert III in EAL or Academic IELTS band score of 6.0 or equivalent or
- Satisfactorily completed ELICOS to at least Upper Intermediate level or
- Evidence as prescribed by the Department of Education, Skills and Employment;
- Completed within the past 2 years in Australia: Requirements for senior secondary certificate of education
- Completed within the past 2 years in Australia: Substantial component of AQF level 4 or higher on a student visa

Minimum Academic Requirement:

Completion of senior high school to the Australian Year 12 or equivalent.

Minimum Age Requirement:

18 Years or older.

Work Placement Requirements:

Students are required to complete a minimum 400 hours of work placement in a regulated community services organisation within the course duration.

Working with Children Check. A current and satisfactory Police Record Check. NDIS Check. Evidence of Influenza immunisation and Evidence of COVID-19 vaccination.

Units of Competency:

Consistent with the qualification packaging rules, there are 12 core units and 8 elective units, a total of 20 units as listed below for this qualification. This course has been packaged to specialise in Case Management.

Code	Title	Unit Type
CHCCCS004	Assess co-existing needs	Core
CHCCCS007	Develop and implement service programs	Core
CHCCCS019	Recognise and respond to crisis situations	Core
CHCCSM013	Facilitate and review case management	Core
CHCDEV005	Analyse impacts of sociological factors on clients in community work and services	Core
CHCDFV001	Recognise and respond appropriately to domestic and family violence	Core
CHCDIV001	Work with diverse people	Core
CHCDIV002	Promote Aboriginal and/or Torres Strait Islander cultural safety	Core
CHCLEG003	Manage legal and ethical compliance	Core
CHCMGT005	Facilitate workplace debriefing and support processes	Core
CHCPRP003	Reflect on and improve own professional practice	Core
HLTWHS003	Maintain work health and safety	Core
CHCCSM012	Coordinate complex case requirements	Group A elective
CHCCSM014	Provide case management supervision	Group A elective
CHCCSM015	Undertake case management in a child protection framework	Group A elective
CHCCSM016	Undertake advanced assessments	Group A elective
CHCCSL001	Establish and confirm the counselling relationship	Group E elective (ACWA requirement)
CHCCSL002	Apply specialist interpersonal and counselling skills	Group E elective (ACWA requirement)
CHCCSL003	Facilitate the counselling relationship and process	Group E elective (ACWA requirement)
CHCCSL007	Support counselling clients in decision-making processes	Group E elective (ACWA requirement)

There are no pre-requisites for this qualification.

Application Fee: \$250

Material Fee: \$500

Tuition Fee: \$28,000

Total Fee: \$28,750